

**NRM GUIDEBOOK**  
**SUPPLEMENT**  
**ACTORS AND PROTECTION**  
**SERVICES TO VICTIMS OF**  
**TRAFFICKING IN HUMAN**  
**BEINGS**



## PART A: ACTORS BY SERVICES PROVIDED

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ELIX (ATHENS)	16
GREEK ASSOCIATION OF PEOPLE LIVING WITH HIV «POSITIVE VOICE» (ATHENS, THESSALONIKI)	21
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## PART B: SERVICES PROVIDED BY ACTORS OF THE NRM

### HELPLINES

#### A21

Hotline **1109** (24/7)

You can reach **1109** from abroad **0030-2310019880**

#### GENERAL SECRETARIAT FOR EQUALITY AND HUMAN RIGHTS

SOS Helpline **15900** (24/7)

#### NATIONAL CENTER FOR SOCIAL SOLIDARITY (EKKA)

Emergency Social Aid Helpline **197** (24/7) (Greek, English) Free of charge

National Child Protection Helpline **1107** (24/7) (Greek, English, Arabic, Farsi, Urdu) Free of charge

#### NATIONAL EMERGENCY RESPONSE MECHANISM (NERM)

#### GENERAL SECRETARIAT FOR VULNERABLE PERSONS AND INSTITUTIONAL PROTECTION

**HELPLINE:** **0030-2132128888** & **0030-6942773030** (WhatsApp or Viber) 24/7 for unaccompanied minors, homeless or in precarious living conditions

#### HELLENIC RED CROSS

Helpline for Refugees **2105140440**, **6934724893** (Viber, WhatsApp):

Information, counselling & tele-interpretation in Greek, English, French, Russian, Turkish, Arabic, Farsi/Dari, Urdu, Pashto, Punjabi, Swahili, Kinyarwanda, Kirundi, Pulaar, Susu, Malinke, Kissi

Working days & hours: M-F 8:00-20:00

Psychosocial support Helpline **10205**

Working days & hours: M-F: 8:00-14:30 (Greek, Ukrainian)

#### KETHEA (THERAPY CENTER FOR DEPENDENT INDIVIDUALS)

**1145** Hotline for pathological drug, alcohol, internet/gaming users

Information and support services can also be accessed via e-mail (distance counselling) at [helpline@kethea-ithaki.gr](mailto:helpline@kethea-ithaki.gr).

**1114** Hotline for responsible gambling

Information and support services can also be accessed via e-mail (distance counselling) at [1114a@kethea-alfa.gr](mailto:1114a@kethea-alfa.gr)

#### REHABILITATION UNIT 18 ANO. ATTICA PSYCHIATRIC HOSPITAL

Aid Helpline **2103617089** for adults

Working hours: 10:00-16:00

#### UNION OF WOMEN ASSOCIATIONS OF HERAKLION PREFECTURE

Hotline SOS **8011116000**, **6974301011** (24/7)

### HELPLINES

#### THE SMILE OF THE CHILD

**1056** National SOS Helpline for children (24/7) Free of charge

**116111** European Support Helpline for children and teenagers (24/7) Free of charge

**116000** European Hotline for missing children (24/7) Free of charge

### SOCIAL WELFARE ACTORS

#### 01. A21

INTERNATIONAL NON-PROFIT, NON-GOVERNMENTAL ORGANISATION

##### Thessaloniki

Tel: 2310535693

Greece Hotline **1109** (24/7)

For calls from abroad **0030-2310019880**

[www.1109.gr](http://www.1109.gr) (online report)

email: [info.gr@a21.gr](mailto:info.gr@a21.gr)

Working days & hours: M-F 09:00-17:00

Services provided (adults):

Needs & risk assessment

Short-term accommodation (autonomous apartments in Thessaloniki are provided only to women)

Social support

Psychological support

Psychiatric support

Medical care

Legal counselling

Legal representation

Job search counselling (for women that are accommodated)

Repatriation assistance

Tele-interpreting with access to over 200 languages using the Hotline “1109”

#### 02. ACTION AID HELLAS

INTERNATIONAL NON-GOVERNMENTAL ORGANISATION

##### Athens

Tel: 2155557345

Address: 93 Petras Str., Kolonos

email: [athens@actionaid.org](mailto:athens@actionaid.org)

Working days & hours: M-F 9:00-19:00

Services provided (adults & families):

Social support

Legal counselling  
Greek language courses  
Remedial education courses  
Educational guidance & counselling  
Job search counselling  
Tax services

### **03. ACTION FOR WOMEN**

#### **Athens**

Tel: 2114128373 (for actors)

6945039807 (WhatsApp for women beneficiaries)

email: [info@actionforwomen.ch](mailto:info@actionforwomen.ch), [athens@actionforwomen.ch](mailto:athens@actionforwomen.ch)

Working days & hours: M-F 10:00-20:00

Services provided with interpretation in Arabic, Farsi, French, Lingala (women enrolled in language courses):

Greek language courses (daycare while mothers attending courses)

Vocational training programs (daycare while mothers attending courses)

Social support

Psychological support

Legal support

### **04. AGALIA**

CHARITY ORGANISATION

#### **Athens**

Tel: 2108828788

Address: 41 Mavrommateon str., Athens

email: [info@agaliam.org.gr](mailto:info@agaliam.org.gr)

Working days & hours: M-F 9:00-16:00

Services provided (adults):

Needs & risk assessment

Social support

Psychological support

Legal counselling

Material assistance (for children & pregnant women)

### **05. APOSTOLI**

CHARITY ORGANISATION BY THE HOLY ARCHDIOCESE OF ATHENS

#### **Athens**

##### **Social Mission Clinic**

Tel: 2130117390

Address: 113 Sevastoupoleos str., Athens

Working days & hours: M-F 09:00-13:30

Services provided:

Pharmaceutical care

### **06. ARSIS**

NON-GOVERNMENTAL ORGANISATION

#### **Athens**

##### **Youth Support Center**

Tel: 2108611132, 6944230478

Address: 21b Tenedou str., Kypseli

email: [arsis.neonchora@gmail.com](mailto:arsis.neonchora@gmail.com)

[athensedu.arsis@gmail.com](mailto:athensedu.arsis@gmail.com)

Working days & hours: M-F 9:00-17:00

Services provided (refugee children 4-17 years):

Needs & risk assessment

Social support

Psychological support

Legal counselling

Legal representation

Greek & English language courses

Enrolling in public School

Remedial education courses

Vocational training programs

Job search counselling

Streetwork

Interpretation

#### **Thessaloniki**

##### **Youth Support Center**

Tel: 2310227311, 2311242956, 6986658511

Address: 9 Spartis str., Thessaloniki

email: [kyn@arsis.gr](mailto:kyn@arsis.gr)

Working days & hours: M-F 9:00-17:00

Services provided (refugee children 4-17 years):

Needs & risk assessment

Social support

Psychological support

Legal counselling

Legal representation

Greek & English language courses

Enrolling in public School

Remedial education courses

Vocational training programs

Job search counselling

Tax services

Streetwork

Interpretation

### **Social Service Supporting Vulnerable Social Groups**

Tel: 2310534652

Address: 12 Monastiriou str., Thessaloniki

email: [socialservice@arsis.gr](mailto:socialservice@arsis.gr)

Working days & hours: M-F 9:00-17:00

#### **Services provided (adults):**

Accommodation programmes (for refugee & local population)

Social support

Psychological support

Creative activities

Streetwork

Material assistance

### **Info Desk Center**

Tel: 2316015307, 6908070490

Address: 6 Orfanidou str., Thessaloniki

email: [arsis.streetwork@gmail.com](mailto:arsis.streetwork@gmail.com)

Working days & hours: M-F 10:00-18:00

#### **Services provided (unaccompanied children):**

Mobile units

Needs & risk assessment

Social support

Psychological support

Undertaking medical emergency needs

Legal counselling

Food & Non-Food items (NFIs)

Resting space with basic hygiene services

### **Crete**

#### **Youth Support Center**

Tel: 6945263724, 6945263711

email: [cretedu.arsis@gmail.com](mailto:cretedu.arsis@gmail.com)

Working days & hours: M-F 9:00-17:00

#### **Services provided (refugee children 4-17 years):**

Greek & English language courses

Enrolling in public School

Remedial education courses

Vocational training programs

Job search counselling

### **Kos**

#### **Youth Support Center**

Tel: 2242042451, 6947631169

Address: Limni Agios Georgios, Pyli, Kos

email: [keduarsis@gmail.com](mailto:keduarsis@gmail.com)

Working days & hours: M-F 9:00-17:00

#### **Services provided (refugee children 4-17 years):**

Greek & English language courses

Enrolling in public School

Remedial education courses

Vocational training programs

Job search counselling

### **Leros**

#### **Youth Support Center**

Tel: 6945413903

Address: Platanos (nearby Boulafenteio General High School), Leros

email: [leduarsis@gmail.com](mailto:leduarsis@gmail.com)

Working days & hours: M-F 9:00-17:00

#### **Services provided (refugee children 4-17 years):**

Greek & English language courses

Enrolling in public School

Remedial education courses

Vocational training programs

Job search counselling

### **Samos**

#### **«Alki Zei» Child and Family Support Center**

Tel: 2273181030, 6936117548

Address: Malagariou Avenue Vathy, Samos

email: [alkizei.arsis@gmail.com](mailto:alkizei.arsis@gmail.com)

Working days & hours: M-F 9:00-17:00

#### **Services provided (refugee children 4-17 years):**

Greek & English language courses

Enrolling in public School

Remedial education courses

Vocational training programs

Job search counselling

### **07. BABEL**

MENTAL HEALTH UNIT FOR MIGRANTS

#### **Athens**

Tel: 2108616280, 2108616266, 2108676483

Address: 72 Ioannou Drossopoulou str., Kypseli

email: [info@syn-eirmos.gr](mailto:info@syn-eirmos.gr)

Working days & hours: Monday 9:00-17:00

Tuesday 9:00-19:00

Wednesday 9:00-19:00

Thursday 9:00-20:00

Friday 9:00-19:00

#### **Services provided with interpretation (adults & children):**

Needs & risk assessment

Psychological support  
Psychiatric support  
Speech therapy  
Occupational therapy

#### **08. BOAT REFUGEE FOUNDATION (BRF- STICHTING BOOTVLUCHTELING)**

##### **Athens**

Tel: 6980009695

email: [athens-referrals@boatrefugee.com](mailto:athens-referrals@boatrefugee.com)

Working days & hours: M-F 09:00-17:00

Services provided (adult migrant & refugee populations):

Social support

Psychological support

#### **09. CARITAS HELLAS**

##### **Athens**

**Caritas Social Spot in Neos Kosmos**

Tel: 2130909940

Address: 2<sup>A</sup> Rene Pio str., Neos Kosmos

email: [neoskosmoscenter@caritas.gr](mailto:neoskosmoscenter@caritas.gr)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults):

Social support

Psychological support

Vocational guidance & career counselling

Financial counselling & tax services

Greek language courses for adults

Vocational training programs

Group Activities:

Computer courses & certification

Physical activity and empowerment courses for women

Educational activities for children 5-12 years of age

\*In person or online services are available in Greek, English, French, Ukrainian,

Arabic, Farsi.

\*Arrangement of an appointment is required.

#### **10. DAMARIS COMMUNITY HOUSE**

##### **Athens**

Tel: 2106547189

email: [socialworker@damaris.gr](mailto:socialworker@damaris.gr), [program@damaris.gr](mailto:program@damaris.gr)

Services provided with interpretation (single women or women with their children aged up to 8 years old):

Needs & risk assessment  
Long-term accommodation  
Social support  
Psychological support  
Psychiatric support  
Greek language courses  
Vocational training programs  
Job search counselling

#### **11. DANISH REFUGEE COUNCIL (DRC GREECE) NON-PROFIT ORGANISATION**

##### **Athens**

Tel: 6945444427

Address: 20-22 Patission str., Athens

email: [grc-drcgreece-info@drc.ngo](mailto:grc-drcgreece-info@drc.ngo)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults):

Social support

Legal counselling

Legal representation (only for Administrative Authorities cases)

Material assistance

#### **12. DEFENCE FOR CHILDREN INTERNATIONAL - GREECE**

##### **Athens**

Tel: 2114136664

email: [nantinatsekeri.dci@gmail.com](mailto:nantinatsekeri.dci@gmail.com), [irispappa.dci@gmail.com](mailto:irispappa.dci@gmail.com)

Services provided with interpretation (single-parent families & children):

Social support

Psychological support

Empowerment groups

Legal counselling

Legal representation

#### **13. DIOTIMA - CENTRE FOR GENDER RIGHTS AND EQUALITY NON-PROFIT ORGANISATION**

##### **Athens**

**Support Services to Women Refugees**

Tel: 2108816405

Address: 43<sup>A</sup> 3rd Septemvriou str., Athens

email: [urban.athens.diotima@gmail.com](mailto:urban.athens.diotima@gmail.com)

[Legal.diotima@gmail.com](mailto:Legal.diotima@gmail.com)

Working days & hours: M-F 10:00-17:00

Services provided with interpretation (refugee women & children):

Social support

Psychological support  
Legal counselling  
Legal representation  
Job search counselling  
Material assistance

**«All Safe» Project**

Tel: 2103244380

Address: 43<sup>A</sup> 3rd Septemvriou str., Athens

email: [diotima@otenet.gr](mailto:diotima@otenet.gr)

[helpdesk.diotima@gmail.com](mailto:helpdesk.diotima@gmail.com)

Working days & hours: M-F 10:00-17:00

Services provided with interpretation (Greek or immigrant women & children who have experienced any form of gender-based violence):

Social support  
Psychological support  
Legal counselling (in person or online)  
Legal representation (in person or online)  
Job search counselling

**Thessaloniki**

**Support Services in Women Refugees**

Tel: 2310 534445

Address: 7 Dodekanisou str., Thessaloniki

email: [urban.thessaloniki.diotima@gmail.com](mailto:urban.thessaloniki.diotima@gmail.com)

Working days & hours: M-F 10:00-17:00

Services provided with interpretation (refugee women & children):

Social support  
Psychological support  
Legal counselling  
Legal representation  
Job search counselling  
Material assistance

**«All Safe» Project**

Tel: 2310 534445

Address: 7 Dodekanisou str., Thessaloniki

email: [diotima@otenet.gr](mailto:diotima@otenet.gr)

Working days & hours: M-F 10:00-17:00

Services provided with interpretation (Greek or immigrant women & children who have experienced any form of gender-based violence):

Social support  
Psychological support  
Legal counselling (in person or online)  
Legal representation (in person or online)  
Job search counselling

**Lesvos**

Tel: 2251024730

email: [lesvos.diotima@gmail.com](mailto:lesvos.diotima@gmail.com)

Working days & hours: M-F 10:00-17:00

Services provided with interpretation (women & children):

Short-term accommodation  
Social support  
Psychological support  
Legal counselling  
Legal representation

**14. DOCTORS OF THE WORLD - MÉDECINS DU MONDE (MDM)  
GREEK DELEGATION**

**Open Polyclinic in Athens**

**Social Service**

Tel: 2103213150

Address: 12 Sapphos str., Athens

email: [info@mdmgreece.gr](mailto:info@mdmgreece.gr)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

Primary health care (clinical examination, prescription, referrals)  
Mental health care and psychosocial support (only for registered beneficiaries)  
Speech therapy  
Streetwork

**Open Polyclinic in Thessaloniki**

**Social Service**

Tel: 2310566641

Address: 29A Ptolemeon str. (inside the covered walk), Thessaloniki

email: [pssthes.mdmgreece@gmail.com](mailto:pssthes.mdmgreece@gmail.com)

[t.rousos.mdmgreece@gmail.com](mailto:t.rousos.mdmgreece@gmail.com)

Working days & hours: M-F 8:00-17:00

Services provided with interpretation (adults & children):

Primary health care (clinical examination, prescription, referrals)  
Childhood immunisation (pediatric clinical examination, vaccinations)  
Mental health care and psychosocial support (psychiatric diagnostic evaluation, psychotherapy sessions, case management only for registered beneficiaries)  
Sexual & Reproductive health  
Streetwork

**15. DOCTORS WITHOUT BORDERS - MEDECINS SANS FRONTIERES  
(MSF) - GREEK DELEGATION**

**Athens**

Tel: 2103839372

Address: 140 Solonos str., Athens

email: [msfch-athens-socialworkermanager@geneva.msf.org](mailto:msfch-athens-socialworkermanager@geneva.msf.org)

Working days & hours: Monday-Thursday 9:00-17:00

Friday 09:00-14:00

Services provided with interpretation (adults & children):

Needs & risk assessment

Social support

Psychological support

Medical care

Legal counselling

Legal representation

Interpretation in French, Ukrainian, Arabic, Farsi, Kurdish, Urdu, Bengali, Lingala

### **Samos' Day Care Center**

Tel: 6949778755

Address: 10 Noemis Ntael str., Vathy Samos

email: [msfch-samos-socialworker@geneva.msf.org](mailto:msfch-samos-socialworker@geneva.msf.org)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

Needs & risk assessment

Social support

Psychological support

Medical care

Legal counselling

Legal representation

Interpretation in French, Arabic, Farsi, Lingala

## **16. ELIX - CONSERVATION VOLUNTEERS GREECE NON-PROFIT ORGANISATION**

### **Athens**

#### **Education and Creative Activities Center**

Tel: 2103810445

Address: 20-22 Patision str., Athens

email: [elix@elix.org.gr](mailto:elix@elix.org.gr)

[judith@elix.org.gr](mailto:judith@elix.org.gr)

Working days & hours: M-F 9:30-16:30

Services provided with interpretation (children):

Social support

Psychological support

Greek language courses

Material assistance

Interpretation

## **17. EQUAL RIGHTS BEYOND BORDERS NON-PROFIT ORGANISATION**

### **Athens**

Tel: 6972436421, 6955953526

Address: 69A Emmanouil Benaki str., Athens

email: [athens@equal-rights.org](mailto:athens@equal-rights.org)

Working days & hours: M-F 09:30-18:00

Services provided with interpretation (adults & children):

Needs & risk assessment

Legal counselling

Legal representation

### **Chios**

Tel: 6983438905, 6979889203

Address: 1 Mitropolitou Polikarpou str., Chios

email: [chios@equal-rights.org](mailto:chios@equal-rights.org)

Working days & hours: M-F 09:30-18:00

Services provided with interpretation in Chios and Kos (adults & children):

Needs & risk assessment

Legal counselling

Legal representation

## **18. EUROPEAN LAWYERS IN LESVOS**

### **Lesvos**

Tel: 6946234282

Address: 47C P. Kountouriotou, Mytilene

email: [lesvos@europeanlawyersinlesvos.eu](mailto:lesvos@europeanlawyersinlesvos.eu)

Working days & hours: M-F 09:00-17:00

Services provided (adults & children):

Legal counselling

Legal representation

### **Athens**

Tel: 6947208773

Address: 40 Alexandras Avenue, Athens

email: [athens@europeanlawyersinlesvos.eu](mailto:athens@europeanlawyersinlesvos.eu)

Working days & hours: M-F 09:00-17:00

Services provided (adults & children):

Legal counselling

Legal representation

### **Thessaloniki**

Tel: 6947612439 (Thessaloniki and Northern Greece)

Address: 25 Valaoritou str., Thessaloniki

email: [thessaloniki@europeanlawyersinlesvos.eu](mailto:thessaloniki@europeanlawyersinlesvos.eu)

Working days & hours: M-F 09:00-17:00

Services provided (adults & children):

Legal counselling

Legal representation

## 19. FENIX HUMANITARIAN LEGAL AID

### Athens

Tel: 6948172813

Address: 86 Ioannou Drosopoulou str., Athens

email: [asterios@fenixaid.org](mailto:asterios@fenixaid.org)

Working days & hours: M-F 08:30-17:00

Services provided with interpretation (adults):

Needs & risk assessment

Social support

Psychological support

Legal counselling

Legal representation

Tele-interpreting (Arabic, Farsi, French, Lingala, Somali)

### Lesvos

Tel: 6948172813

Address: 311 Ermou str., Mytilene

email: [karvela@fenixaid.org](mailto:karvela@fenixaid.org)

Working days & hours: M-F 08:30-17:00

Services provided with interpretation (adults & children):

Needs & risk assessment

Social support

Legal counselling (Lesvos, Kos)

Legal representation (Lesvos, Kos)

Tele-interpreting (Arabic, Farsi, French, Lingala, Somali)

## 20. GENERATION 2.0 FOR RIGHTS, EQUALITY & DIVERSITY

NON-PROFIT ORGANISATION

### Athens

Tel: 2130884494

Address: 14 Eleftherias Square str., Athens

email: [info@g2red.org](mailto:info@g2red.org)

Working days & hours: M-F 10:00-18:00

Services provided with interpretation (English, French) to migrant population (adults & children 15+):

Needs & risk assessment

Legal counselling

Vocational guidance & career counselling to children +15 years of age

## 21. GREEK ASSOCIATION OF PEOPLE LIVING WITH HIV “POSITIVE VOICE”

### Athens

#### Positive Voice

Tel: 2103234492

Address: 4 Pittaki str., Athens

email: [empowerment@positivevoice.gr](mailto:empowerment@positivevoice.gr)

Working days & hours: M-F 10:00-14:00

Services provided:

Empowerment activities for people living with HIV and their fellow people

### Athens Checkpoint

Tel: 2103310400

Address: 4 Pittaki str., Athens

Working days & hours: Tue-Sat 12:00-20:00

Services provided:

Rapid test for HIV, hepatitis B & C (arrangement of an appointment is required)

Counselling for Sexually Transmitted Diseases

### REF Checkpoint

Tel: 2103310400

Address: 200 Michail Voda str., Athens

email: [info@refcheckpoint.gr](mailto:info@refcheckpoint.gr)

Working days & hours: Thu-Sat 16:00-20:00

Services provided (refugee population):

Rapid test for HIV, hepatitis B & C (arrangement of an appointment is required)

Counselling for Sexually Transmitted Diseases

\*Services are provided in English, French, Spanish, Portuguese, Russian, Arabic, Farsi/Dari & Urdu

### RED UMBRELLA – Empowerment Center for Sex Workers

Address: 200 Michail Voda str., Αθήνα

email: [redumbrellathens@gmail.com](mailto:redumbrellathens@gmail.com)

Working days & hours: Wednesday 16:00-20:00

Services provided:

Empowerment, artistic & recreational activities

Rapid test for HIV, syphilis, hepatitis B, C & sexual health counselling

Psychosocial support

Legal support

Provision of free clothing and other basic necessities

### Thessaloniki

#### Positive Voice

Tel: 2315525020

Address: 112 Egnatia str., Thessaloniki

email: [empowerment@positivevoice.gr](mailto:empowerment@positivevoice.gr)

Working days & hours: M-F 10:00-14:00

Services provided:

Empowerment activities for people living with HIV and their fellow people

**Thessaloniki Checkpoint**

Tel: 2310282284

Address: 112 Egnatia str., Thessaloniki

Working days & hours: Tue-Sat 12:00-20:00

Services provided:

Rapid test for HIV, hepatitis B & C (arrangement of an appointment is required)

Counselling for Sexually Transmitted Diseases

**RED UMBRELLA – Empowerment Center for Sex Workers**

Address: 112 Egnatia str., Thessaloniki

email: [redumbrellathens@gmail.com](mailto:redumbrellathens@gmail.com)

Working days & hours: Monday 16:00-18:00

Services provided:

Empowerment, artistic & recreational activities

Rapid test for HIV, syphilis, hepatitis B, C & sexual health counselling

Psychosocial support

Legal support

Provision of free clothing and other basic necessities

**22. GREEK CHILDREN'S VILLAGE – FILIRO**

**Thessaloniki**

Tel: 2310677556

Address: 11 Keramopoulou str. (Agias Sofias square), Thessaloniki

email: [ellinikopaidikoxorio@gmail.com](mailto:ellinikopaidikoxorio@gmail.com)

Services provided (children 3-6 years of age):

Long-term accommodation

**23. GREEK COUNCIL FOR REFUGEES**

NON-GOVERNMENTAL ORGANISATION

**Athens**

Tel: 2103800990

Address: 25 Solomou str., Athens

email: [gcr1@gcr.gr](mailto:gcr1@gcr.gr)

Working days & hours: M-F 9:00-16:00

Tuesday 09:00-17:00

Services provided with interpretation (adults):

Social support

Psychological support

Legal counselling

Legal representation

Greek language courses

Job search counselling

Job placement

Interpretation

**«Pyxida» Intercultural Center**

Tel: 2103800990

Address: 25 Solomou str., Athens

email: [gcr1@gcr.gr](mailto:gcr1@gcr.gr)

Services provided (adults & children):

Greek language courses

Vocational guidance & career counselling

Remedial education courses

**24. HELLENIC RED CROSS**

SOCIAL WELFARE SECTOR

**ATHENS**

**REFERENCE CENTER FOR COUNSELLING AND PSYCHOSOCIAL SUPPORT**

Tel: 2103613574

Address: 21 3rd Septemvriou str., Athens

Working days & hours: M-F 8:00-14:30

**Psychosocial support Helpline 10205**

Working days & hours: M-F: 8:00-15:00

**MULTIFUNCTIONAL CENTER FOR REFUGEES AND MIGRANTS IN ATHENS**

Helpline for Refugees 2105140440, 6934724893 (Viber, WhatsApp):

Information, counselling & tele-interpretation in Greek, English, French, Russian, Turkish, Arabic, Farsi/Dari, Urdu, Pashto, Punjabi, Swahili, Kinyarwanda, Kirundi, Pulaar, Susu, Malinke, Kissi

Address: 2 Kapodistriou str., Athens

Working days & hours: M-F 8:00-20:00

**MULTIFUNCTIONAL CENTER FOR REFUGEES AND MIGRANTS IN THESSALONIKI**

Tel: 2310270496

Address: I. Dragoumi str. and 1 Vamvaka str., Thessaloniki

**SOCIAL SERVICE HRC THESSALONIKI**

Tel: 2130529195, 2310531530

Address: 10 Navarchou Kountouriotou str., Thessaloniki

**SOCIAL SERVICE HRC LARISSA**

Tel: 2410532250

Address: 7 Megalou Alexandrou str., Larissa

**SOCIAL SERVICE HRC CORFU**

Tel: 2661028268

Address: 2 El. Venizelou str., New Fortress square, Corfu

**SOCIAL SERVICE HRC PATRAS**

Tel: 2610620774

Address: 28th Oktovriou str. and Agiou Andrea str., Patras

**SOCIAL SERVICE HRC AGRINIO**

Tel: 2641033853

Address: 2 Ioannou Staikou str., Agrinio

**SOCIAL SERVICE HRC ARTA**

Tel: 2681021637

Address: 29 N. Plastira str., Arta

**SOCIAL SERVICE HRC TRIKALA**

Tel: 2431027430

Address: 5 Erithrou Stavrou str. and Athanasiou Diakou str., Trikala

**SOCIAL SERVICE HRC KARDITSA**

Tel: 2441076761

Address: Municipal Market, Karditsa

**SOCIAL SERVICE HRC HERAKLION**

Tel: 2810 225094, 2810242084

Address: 7 Rousou Chourdou str., Heraklion, Crete

Services provided in HRC Social Services:

- Needs & risk assessment
- Psychosocial support
- Material assistance
- Vocational training programs
- Streetwork
- Job search counselling
- Medical care (Patras, Thessaloniki)

HEALTH CARE SECTOR

**A. PRIMARY HEALTH CARE CENTERS**

**Educational Health Station in Athens**

Tel: 2106910143

Address: 1 Athanasaki str., Ampelokipoi (General Hospital of Athens Korgialeneio

- Benakeio Hellenic Red Cross – Marshal Building)

email: [eyesath@redcross.gr](mailto:eyesath@redcross.gr)

Working days & hours: M-F 8:00-14:00

Interpretation in Arabic, Farsi, French, Ukrainian

**Educational Health Station in Ano Liosia**

Tel: 2102473194

Address: 165 Filis Avenue, Ano Liosia

email: [eyसानoliосion@redcross.gr](mailto:eyसानoliосion@redcross.gr)

Working days & hours: M-F 8:00-14:00

**Educational Health Station in Kallithea**

Tel: 2109417070, 2109417660

Address: 147 Xenofontos str., Kallithea

email: [eyskallitheas@redcross.gr](mailto:eyskallitheas@redcross.gr)

Working days & hours: M-F 8:00-14:00

Interpretation in Arabic, Farsi, Ukrainian

Clinics of Educational Health Stations:

1. Paediatric clinic (Ampelokipoi, Kallithea, Ano Liosia)
2. Vaccination clinic (Ampelokipoi, Kallithea, Ano Liosia)
3. Gynaecology clinic (Ano Liosia)
4. Eye care clinic (Ano Liosia)
5. Orthopaedic clinic (Kallithea, Ano Liosia)
6. Dental clinic (Kallithea, Ampelokipoi)
7. Pulmonary clinic (Kallithea)
8. Cardiac clinic (Kallithea)
9. Internal medicine clinic (Ampelokipoi)
10. Mental health clinic (Ampelokipoi, Kallithea)

**B. HOME CARE SERVICE**

for patients who leave the Hospital but must continue their treatment at home, as well as for the elderly and people with chronic diseases. The specialized staff educates the patients in self-care, but also the family environment and/or the caregivers, thus enhancing the care of the individual.

**ATHENS**

Tel: 2106997658

Address: 1 Athanasaki str., Ampelokipoi (General Hospital of Athens Korgialeneio

- Benakeio Hellenic Red Cross – Marshal Building)

email: [nosspiti@redcross.gr](mailto:nosspiti@redcross.gr)

Working days & hours: M-F 8:00-14:00

**THESSALONIKI**

Tel: 2310531532

Address: 10 Navarchou Kountouriotou str., Thessaloniki

email: [thessaloniki\\_dpt@redcross.gr](mailto:thessaloniki_dpt@redcross.gr)

Working days & hours: M-F 8:00-14:00

**PATRAS**

Tel: 2610277833

Address: 28th Oktovriou str. and Agiou Andrea str., Patras

email: [nos.spitipatras@redcross.gr](mailto:nos.spitipatras@redcross.gr)

Working days & hours: M-F 8:00-14:00

### **C. FIRST AID STATION HRC PATRAS**

Tel: 2610277833

Address: 28is Oktovriou str. and Agiou Andrea str., Patras

email: [deppatras@redcross.gr](mailto:deppatras@redcross.gr)

Working days & hours: M-F 8:00-15:00

### **D. ACCOMPANIED REFERRALS - ACCREF**

The Programme consists of a team of experienced and trained interpreters/cultural mediators specialized in medical terminology, with the aim of accompanying and facilitating the access of refugees and asylum seekers to public health services. It is offered exclusively with physical presence both in primary health care units (Local Health Units, Municipal Clinics) and in secondary Units (Public Hospitals) of Athens.

Tel: +306909173104

email: [accrefhrc@redcross.gr](mailto:accrefhrc@redcross.gr)

Working days & hours: M-F 7:30-15:00

Interpretation in Arabic, Farsi, Urdu, Kurmanji, Lingala, English, French, Ukrainian

### **25. HIAS GREECE**

NON-GOVERNMENTAL ORGANISATION

#### **Athens**

Tel: 2251055488

Address: 63B Kefallinias str., Athens

email: [info@hias.org](mailto:info@hias.org)

Services provided with interpretation (adults & children +16 years of age):

Social support (Athens, Mytilene)

Psychological support (Athens)

Legal counselling (Athens, Mytilene and if applicable throughout the country)

Legal representation (Athens, Mytilene and if applicable throughout the country)

### **26. HOPE SPOT**

NON-GOVERNMENTAL ORGANISATION

#### **Thessaloniki**

Tel: 2310620785 (24/7)

Address: 45 Filikis Eterias str., Thessaloniki

email: [info@hopespot.gr](mailto:info@hopespot.gr)

Services provided (adults):

Social support

Psychological support

Legal counselling

Material assistance

### **27. HUMAN RIGHTS 360**

NON-PROFIT ORGANISATION

#### **Athens**

Tel: 6985790897

email: [contact@humanrights360.org](mailto:contact@humanrights360.org)

Services provided (adults):

Legal counselling

Legal representation

### **28. ILIAKTIDA**

NON-PROFIT ORGANISATION

#### **Lesvos**

Tel: 2251045577

Address: 26 Gymnasiarchou David str., Mytilene

email: [e.oikonomidou@iliaktida-amea.gr](mailto:e.oikonomidou@iliaktida-amea.gr), [k.kalampoki@iliaktida-amea.gr](mailto:k.kalampoki@iliaktida-amea.gr)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (children & single-parent families):

Needs & risk assessment

Emergency accommodation

Social support

Psychological support

Interpretation in French, Arabic, Farsi, Urdu, Lingala, Somali

Provision of interpretation to Organisations

### **29. INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)**

INTERNATIONAL ORGANISATION

Tel: 2109919040

Address: 6 Dodekanisou str., Alimos, Athens

email: [akaramichali@iom.int](mailto:akaramichali@iom.int), [pferentinou@iom.int](mailto:pferentinou@iom.int)

#### **Athens**

Tel: 6948908362, 6955490509, 6956296789, 6958007950, 6949180247  
6948669811, 6948462581

#### **Thessaloniki**

Tel: 6949662666, 6955490510

Address: 93<sup>B</sup> Monastiriou str., Thessaloniki

#### **Patras**

Tel: 6985111206

Address: 17<sup>A</sup> Vasileos Georgiou Square (4<sup>th</sup> floor), Patras

#### **Corinth**

Tel: 6970424354

## **Drama – Paranesti**

Tel: 6948908372

## **Crete**

Tel: 6985111205

Address: 2 Elefthernis str. and Ifestou str., (1st floor), Heraklion

## **Lesvos**

T: 6948894741

## **Samos**

Tel: 6972331440

## **Evros**

Tel: 6946840125, 2552098926

## **Chios**

Tel: 6932540849

## **Kos**

Tel: 6944864986

## **Leros**

Tel: 6941580330

## **Ioannina**

Tel: 6986547044, 2651001025

Address: 6 Averof str., (1<sup>st</sup> floor), Ioannina

### Services provided with interpretation:

The implementation of assisted voluntary returns including reintegration measures (**AVRR**)

The project can assist third-country nationals:

1. who don't have the legal documents to stay in Greece and may opt for the voluntary return
2. whose asylum application has been rejected and have chosen to opt for voluntary return
3. who want to withdraw their asylum application

IOM can assist them according to their needs by:

- Providing individualised information about the situation in their home country, the benefits and assistance included in the program
- Assisting with the issuance of the travel document
- Arranging transportation by plane to their home country, as well as onwards transportation within the country, if needed
- Assisting at the departure airport in Greece, as well as in transit and upon arrival, if needed
- Providing one-time cash grant to them and if applicable, family members travelling with them
- **Open Center in the Prefecture of Attica for applicants of voluntary returns**

\*Migrants in vulnerable situations, such as victims of trafficking, are provided with tailor made assistance during all stages of the return process and can be further benefited from the in-kind reintegration assistance in their home country.

The migrants can decide to leave the program any time of the procedure without any obligation.

## **30. INTERNATIONAL RESCUE COMMITTEE HELLAS (IRC Hellas)**

### **Athens**

#### **Mental Health & Psychosocial Support Program**

Tel: 6947134340 (for professionals & beneficiaries)

6947250695 (WhatsApp – for beneficiaries)

email: [melina.astyrakaki@rescue.org](mailto:melina.astyrakaki@rescue.org) (for professionals)

Working days & hours: Tue-Th 09:00-17:00

Services provided with interpretation (adults with initial request for psychological support):

Social support

Psychological support

Psychiatric diagnostic evaluation & medication prescription (when needed)

Material assistance

#### **Employability Service**

Tel: 6945755823 (for professionals)

6947250695 (WhatsApp, Viber – for beneficiaries)

email: [aspasia.karavia@rescue.org](mailto:aspasia.karavia@rescue.org) (for professionals)

[livelihoods.ath@rescue.org](mailto:livelihoods.ath@rescue.org) (for beneficiaries)

Working days & hours: M-Th 10:00-16:00

Services provided with interpretation (adults):

Greek language courses

Vocational training programs

Job search counselling

Job placement

#### **Supported Independent Living Program**

Services provided with interpretation (unaccompanied children aged 16-18 years of age):

Short-term & long-term accommodation

Social support

Psychological support

Greek language courses

Material assistance

### **Mytilene**

Tel: 6941661409

email: [mhpss.lesvos@rescue.org](mailto:mhpss.lesvos@rescue.org)

Working days & hours: M-F 09:00-17:00

#### **Mental Health & Psychosocial Support Program**

Services provided with interpretation (adults & children 16+ years of age with initial request for psychological support):

Social support

Psychological support

Psychiatric diagnostic evaluation & medication prescription (when needed)

[Refugee.info Greece](http://Refugee.info Greece) **Helpdesk** with access to English, French, Arabic, Farsi, Urdu, Ukrainian

### 31. INTERNATIONAL SOCIAL SERVICE

#### Athens

Tel: 2103636191, 2103612433

Address: 24 Derigni str., Athens

email: [info@iss-greece.gr](mailto:info@iss-greece.gr)

Working days & hours: M-F 9:00-17:00

#### Services provided (adults):

Relocation assistance to a third country in cooperation with a third country actor

Repatriation assistance in cooperation with an actor in the country of origin

### 32. INTERSOS HELLAS

#### Athens

Tel: 21067001596

Address: 12 Sappfous str., Athens

email: [info@intersos.gr](mailto:info@intersos.gr)

Working days & hours: M-F 09:00-17:00

#### Services provided (adults & unaccompanied children):

Needs & risk assessment

Social support

Psychological support

Material assistance

### 33. KETHEA (THERAPY CENTE FOR DEPENDENT INDIVIDUALS)

#### Info Desk

Tel: 2109241993/-6

email: [info@kethea.gr](mailto:info@kethea.gr)

**1145** Hotline for pathological drug, alcohol, internet/gaming users

Working days & hours: M-F 9:00-17:00

Information and support services can also be accessed via e-mail (distance counselling) at [helpline@kethea-ithaki.gr](mailto:helpline@kethea-ithaki.gr)

**1114** Hotline for responsible gambling

Working days & hours: M-F 9:00-21:00

Information and support services can also be accessed via e-mail (distance counselling) at [1114a@kethea-alfa.gr](mailto:1114a@kethea-alfa.gr)

#### Services provided (substance users):

Preliminary evaluation / Needs assessment

Streetwork, **low threshold** centers, **harm reduction** programs & primary health care - addicts on the street regardless of their age, gender, ethnicity etc. (Athens, Thessaloniki).

**Therapeutic community for adults - people with dual diagnosis** are excluded (Sindos-Thessaloniki, Athens, Piraeus, Kalamata, Heraklion, Ioannina, Larissa). Therapeutic community for intensive **residential** care to adolescents struggling with substance abuse or addiction - **people with dual diagnosis** are excluded (Athens, Volos).

**Outpatient treatment unit for people with dual diagnosis** - co-occurring mental health and substance use disorder (Athens, Thessaloniki, Heraklion – Crete).

Information, intercultural counselling, psychological support and relapse prevention services to immigrants and refugees with addictions (Athens).

**Outpatient treatment units for adolescents and adults struggling with addiction** (Agios Nikolaos, Alexandroupoli, Arta, Athens, Chania, Chios, Corfu, Elefsina, Heraklion, Ioannina, Kavala, Kalamata, Kalymnos, Kozani, Komotini, Lamia, Larissa, Livadeia, Mytilene, Nafplio, Orestiada, Patras, Piraeus, Pyrgos, Rhodes, Thessaloniki, Trikala, Volos).

#### Services provided (Members of KETHEA's therapeutic community throughout the country):

Social support

Psychological support

Psychiatric support

Interpretation (Athens)

Medical care

Material assistance (Athens, Thessaloniki)

Legal counselling

Legal representation – when their legal issues are linked to their substance abuse and might undermine their therapy's progress.

Vocational training programs

Greek language courses - including beneficiaries from other actors. Request is required. (Athens, Thessaloniki, Larissa, Heraklion)

Social reintegration

Job search counselling

\* In cases where the substance users lack of support systems and their life or health are in immediate danger, KETHEA can provide «crisis admission» in residential Therapeutic Community located in different parts of the country. That includes immediate admission to the Community, omitting the usual preparation that takes place at an outpatient counselling center. *This procedure can also be applied to victims of human trafficking that struggle with addiction and are willing to join a therapeutic community.*

\* Moreover, victims of human trafficking that are struggling with addiction, regardless of their will to join a therapeutic community, can be accommodated to the Transition Shelter **for the homeless substance users** (My Athens), of Municipality of Athens – KETHEA – OKANA, **tel.: 210 5242622**.

### 34. KLIMAKA

NON-GOVERNMENTAL ORGANISATION

#### Athens

Tel: 2103417162

Address: 30-32 Evmolpidon str., Kerameikos

email: [central@klimaka.org.gr](mailto:central@klimaka.org.gr)

Working days & hours: M-F 10:00-17:00

Services provided with interpretation (adults):

Needs & risk assessment

Social support

Psychological support

Psychiatric support

### 35. «MELISSA» NETWORK OF MIGRANT WOMEN IN GREECE

#### Athens

Tel: 2108218486

Address: 18 Ferron Str., Victoria Sq., Athens

email: [melissanetwork.adm@gmail.com](mailto:melissanetwork.adm@gmail.com)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (women):

Needs & risk assessment

Social support

Psychological support

Legal counselling

Greek language courses

English language courses

Job search counselling

Self-care group activities

Interpretation

\*Psychosocial services are provided to women who have enrolled on Greek or English language courses.

\* Daycare while mothers attending courses.

\* Joining the waiting list is required.

### 36. METADRASI – ACTION FOR MIGRATION AND DEVELOPMENT

NON-GOVERNMENTAL ORGANISATION

#### Athens

Tel: 2141008700, 2104831611

Address: 7, 25<sup>th</sup> Martiou str., Tavros

email: [info@metadrasi.org](mailto:info@metadrasi.org)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

Needs & risk assessment

Greek, English & German language courses

Mathematics courses

Job search counselling

Labour market integration

Material assistance

Interpretation

#### Thessaloniki

Tel: 2314070433

Address: 2-8 Esopou str., Thessaloniki

email: [info@metadrasi.org](mailto:info@metadrasi.org)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

Needs & risk assessment

Greek, English & German language courses

Mathematics courses

Job search counselling

Labour market integration

Material assistance

Interpretation

\* Child Daycare while parents attending courses.

\* Case management is offered to beneficiaries located inside the facilities on Lesbos, Chios, Leros, Kos islands. The initial request is made to the central office in Athens.

### 37. NATIONAL CENTRE FOR SOCIAL SOLIDARITY (NCSS-EKKA)

PUBLIC ENTITY

Emergency Social Aid Helpline <sup>[197]</sup> operates on 24/7 basis (Greek, English) and is free of charge.

National Child Protection Helpline <sup>[1107]</sup> operates on 24/7 basis (Greek, English, Arabic, Farsi, Urdu) and is free of charge.

#### Social Support Centre in Ampelokipi, Athens

Tel: 2132039768/ -778

email: [dkp\\_ypodochi@ekka.org.gr](mailto:dkp_ypodochi@ekka.org.gr)

Working days & hours: M-F 8:00-16:00

Services provided (adults & children):

Needs & risk assessment

Emergency & short-term accommodation for single women or women with their children

Accommodation for adult men and women

Social support

Psychological support

#### Social Support Centre in Finikas, Thessaloniki

Tel: 2313313930

email: [kksfinika@thess.ekka.org.gr](mailto:kksfinika@thess.ekka.org.gr)

Working days & hours: M-F 8:00-16:00

Services provided (adults & children):

Needs & risk assessment  
Emergency & short-term accommodation for single women or women with their children  
Accommodation for adult men and women  
Social support  
Psychological support

**38. NEA ZOI – NEW LIFE**

ASSOCIATION FOR THE SUPPORT & RESTORATION OF  
INDIVIDUALS IN PROSTITUTION

**Athens**

Tel: 2105203852

email: [contact@neazoi.org](mailto:contact@neazoi.org)

Services provided with interpretation (adults):

Streetwork and support to beneficiaries  
Vocational training programs

**39. NETWORK FOR CHILDREN'S RIGHTS**

NON-PROFIT ORGANISATION

**Athens**

**Child Protection Unit**

Tel: 2121214062

Address: 187 Konstantinoupoleos str., Athens

email: [diktio@ddp.gr](mailto:diktio@ddp.gr), [e.antonatou@ddp.gr](mailto:e.antonatou@ddp.gr)

Working days & hours: Info desk: M-F 10:00-20:00

Mobile Units: 08:00-23:00 & Sat 11:00-19:00

Services provided with interpretation (children):

Escort of unaccompanied children  
Streetwork  
Legal counselling  
Food & Non-Food items (NFIs)

**Protection for all minors**

Tel: 2108846590

Address: 11B Alkamenous str., Athens

email: [diktio@ddp.gr](mailto:diktio@ddp.gr), [e.mansali@ddp.gr](mailto:e.mansali@ddp.gr)

Working days & hours: M-F 9:00-19:00

Services provided with interpretation (children):

Needs & risk assessment  
Social support  
Psychological support  
Legal counselling  
Food & Non-Food items (NFIs)

**40. ODYSSEA N.P.O.**

**Athens**

Tel: 2108839877, 2104815780

Address: 17 Nikiforou Mandilara str., Athens

email: [info@odyssea.com](mailto:info@odyssea.com)

Working days & hours: M-F 9:00-18:00

Services provided:

Vocational training programs  
Job search counselling  
Relief interventions supporting vulnerable social groups

**41. ONE CHILD – ONE WORLD**

NON-PROFIT ORGANISATION

**Athens**

Tel: 2108838512

Address: 10 Rethimnou str., Athens

email: [socialservices@paidi-kosmos.gr](mailto:socialservices@paidi-kosmos.gr), [info@paidi-kosmos.gr](mailto:info@paidi-kosmos.gr)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

Needs & risk assessment  
Social support  
Psychological support  
Greek language courses  
Remedial education courses (children 6-12 years of age)  
Material assistance  
Financial assistance

**42. PRAKSIS – HUMANITARIAN NON-PROFIT ASSOCIATION**

PRAKSIS

*(Information on supportive structures for victims of human trafficking)*

**Athens**

Tel: 2105205200

Address: 57 Stournari str., Athens

email: [info@praksis.gr](mailto:info@praksis.gr); [m.moudatsou@praksis.gr](mailto:m.moudatsou@praksis.gr)

Working days & hours: M-F 9:00-17:00

**Community Center**

Tel: 2108213704

Address: 24 Sarpidonos str., Kolonos

Working days & hours: M-F 9:00-17:00

**Open Day Center for the Homeless**

Tel: 2105244574/ -576

Address: 26-28 Deligiorgi str., Metaxourgeio

Working days & hours: M-S 8:00-20:00

## **Thessaloniki**

### **Polyclinic**

Tel: 2310556145

Address: 1 Arkadioupoleos str. and Agiou Dimitriou str., Thessaloniki

Working days & hours: M-F 9:00-17:00

#### Services provided (adults & children):

Interpretation for cases supported from PRAKSIS (Athens, Thessaloniki, Samos, Chios, Lesvos)

Needs & risk assessment (Athens, Thessaloniki, Samos, Chios, Lesvos)

Escort for cases supported from PRAKSIS (Athens, Thessaloniki, Samos, Chios, Lesvos)

Street work/ mobile units (Athens, Thessaloniki)

Psychosocial support (Athens, Samos, Chios, Lesvos)

Medical care (Athens, Thessaloniki)

Material assistance/ necessities, depending on the organisation's capacity (Athens, Thessaloniki)

Legal counselling, support & escort (Athens, Thessaloniki, Samos, Chios, Lesvos)

Legal representation in court & public bodies – tailor made service (Athens, Thessaloniki, Samos, Chios, Lesvos)

Escort to the police in case the victim decides to cooperate with the authorities (Athens, Thessaloniki, Samos, Chios, Lesvos)

Vocational training programs – occasional service (Athens, Thessaloniki)

Job search counselling (Athens, Thessaloniki)

Supportive activities for social integration (Athens, Thessaloniki)

## **43. REFUGEE LEGAL SUPPORT - GREECE**

NON-PROFIT ORGANISATION

### **Athens**

Tel: 6940662583

Address: 14 Alexandras Avenue, Athens

email: [coordinator@refugeelegalsupport.org](mailto:coordinator@refugeelegalsupport.org)

Working days & hours: M-F 10:00-18:00

#### Services provided (adults & children):

Legal counselling

Legal representation

## **44. REFUGEE SUPPORT IN THE AEGEAN (RSA)**

NON-PROFIT ORGANISATION

### **Chios**

Tel: 2271103721

Address: 7 Efstratiou Argenti str., Chios

email: [info@rsaegean.org](mailto:info@rsaegean.org)

### **Athens**

Tel: 6948818007

email: [xristinaretziou@rsaegean.org](mailto:xristinaretziou@rsaegean.org)

#### Services provided (adults & children):

Legal counselling (throughout the country)

Legal representation (throughout the country)

Interpretation to Farsi in cases being handled by the Organisation

## **45. REHABILITATION UNIT 18 ANO.**

**ATTICA PSYCHIATRIC HOSPITAL**

Email: [kye.gynaikon@gmail.com](mailto:kye.gynaikon@gmail.com), [kpoulakida@yahoo.gr](mailto:kpoulakida@yahoo.gr)

### **Reception Center for Women & Mothers Substance Users**

Tel: 2103215813, 2103219290

Working days & hours: M-F 7:00-15:00

### **A' Counselling Center for men**

Tel: 2103611803

Working days & hours: M-F 8:00-19:00

### **B' Counselling Center for men**

Tel: 2108234634, 2108234740

Working days & hours: M-F 9:00-17:00

### **Department for teenagers & young adults**

Tel: 2103638833

Working days & hours: M-F 9:00-18:00

**Aid Helpline** [2103617089](tel:2103617089) for adults

Working hours: 10:00-16:00

Services provided (women, men & teenagers substance users that are willing to join the therapeutic community aiming to their rehabilitation. All units are in Attica):

Needs & risk assessment

Social support

Psychological support

Psychiatric support

Medical care

Job search counselling

Material assistance

## **46. SALVATION ARMY**

INTERNATIONAL NON-PROFIT ORGANISATION

### **Athens**

#### **Green Light Project**

Tel: 6943219486

Address: 38 Satovriandou str., Omonoia

email: [info@salvationarmy.gr](mailto:info@salvationarmy.gr)

Working days & hours: M-F 09:00-17:00

Services provided with interpretation (adults & children):

Needs & risk assessment  
Social support  
Psychological support  
Material assistance  
Streetwork

**47. SOLIDARITY NOW**

NON-GOVERNMENTAL ORGANISATION

**Athens Solidarity Centre (ASC)**

Tel: 2108220883, 2108250986

Address: 2 Domokou str. and Filadelfias str., Athens

email: [athens@solidaritynow.org](mailto:athens@solidaritynow.org)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

Social support (adults)  
Psychological support (adults)  
Legal counselling (adults)  
Legal representation (adults)  
Job search counselling  
Tax assistance (adults)  
English language courses (children 4-17 years of age)  
Enrolling in public School (children 4-17 years of age)  
Remedial education courses (children 4-17 years of age)  
Interpretation to Greek, English, French, Arabic, Farsi, Lingala

\*Online, phone or in person arrangement of an appointment is required.

**Thessaloniki Solidarity Centre**

Tel: 2310501030

Address: 29<sup>A</sup> Ptolemeon str., Thessaloniki

email: [thessaloniki@solidaritynow.org](mailto:thessaloniki@solidaritynow.org)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults & children):

HELIOS Project  
Greek language courses  
English language courses

\* Child Daycare while parents attending courses.

**Blue Refugee Centre**

Tel: 2310555266

6945133112 (Call Center)

Address: 25D Koletti str., Thessaloniki

email: [thebluecenter@solidarity.org](mailto:thebluecenter@solidarity.org)

Working days & hours: M-F 9:00-19:00

Services provided with interpretation (adults & children):

Social support  
Psychological support  
Legal counselling  
Greek language courses (adults)  
English language courses (adults)  
Job search counselling  
Tax assistance (adults)  
Remedial education courses (children 6-18 years of age)  
Internet corner

**48. SOS CHILDREN'S VILLAGES**

NON-PROFIT ORGANISATION

• **Centre for Children and Families Support**

**1. Athens**

Tel: 2108650111

Address: 23 Megistis str.

**2. Piraeus**

Tel: 2104190935

Address: 19 Iroon Politechniou Avenue

**3. Heraklion**

Tel: 2810222610

Address: 4 Giannitson str.

**4. Thessaloniki**

Tel: 2310233692

Address: 94 Egnatia str.

**5. Ioannina**

T: 2651031847

Address: 11 Papadopoulou str.

**6. Kalamata**

Tel: 2721098660

Address: 11 Kapetan Krompa str. and 2 Anagnostara str.

**7. Komotini**

Tel: 2531082788

Address: 7-11 Skepastou str.

**8. Patras**

Tel: 2610320879

Address: 70 Athanasiou Diakou str.

Services provided (parents & children):

Social support  
Assessment – Diagnostic evaluation for children and their parents'  
Parental counselling  
Psychological support for children and parents  
Psychiatric support (Athens, Thessaloniki)  
Psychotherapy intervention  
Speech therapy

Material assistance

Job search counselling (Kalamata)

Vocational training programs (Kalamata)

Creative & psychoeducational group activities

- **Tutoring and Educational Support Centers** (Athens, Thessaloniki, Heraklion, Ioannina, Kalamata, Patras)

Services provided (children 9-15 years old):

Greek and Mathematics courses for elementary school students

Greek, Mathematics and Physics courses for junior high school students

English language courses

Computer courses

- **Educational and Family Support Center** in Kalamata

Services provided:

Vocational guidance & career counselling to parents

Remedial education courses for children 6-15 years old

#### **49. SYNYPARXIS-ECUMENICAL REFUGEE PROGRAMME**

##### **Athens**

Tel: 2107295926/ -7

Address: 22 Thiras str., Athens

email: [ecrpath@gmail.com](mailto:ecrpath@gmail.com)

Working days & hours: M-F 9:00-17:00

Services provided with interpretation (adults):

Needs & risk assessment

Social support

Psychological support

Legal counselling

Legal representation

#### **50. TERRE DES HOMMES HELLAS**

INTERNATIONAL CHILD PROTECTION ORGANISATION - GREEK DELEGATION

##### **Athens**

Tel: 2107510007

Address: 28 Meteoron str., Athens

email: [gcr.office@tdh.ch](mailto:gcr.office@tdh.ch)

Working days & hours: M-F 9:00-17:00

Services provided:

Empowerment groups for children and young adults

Psychosocial support for parents and legal guardians of children who are in contact with the law

#### **51. THE SMILE OF THE CHILD**

VOLUNTARY NON-PROFIT ORGANISATION

#### **Helplines**

**1056** National SOS Helpline for children (24/7)

**116111** European Support Helpline for children and teenagers (24/7)

**116000** European Hotline for missing children (24/7)

Address: 1 Spirou Loui str., Marousi

Email: [TraffickingCoord@hamogelo.gr](mailto:TraffickingCoord@hamogelo.gr), [Internationaldept@hamogelo.gr](mailto:Internationaldept@hamogelo.gr)

#### **Medical & Social Support Centers**

##### **1. Athens**

Tel: 2107484010, 2107483655

Address: 6 Omirou str.

##### **2. Thessaloniki**

Tel: 2310250160

Address: 3 Papakiriazi str.

##### **3. Patras**

Tel: 2610332499

Address: 83 Othonos Amalias str.

Services provided:

- ✓ Medical care for children (arrangement of an appointment is required):

- Pediatrician
- Ophthalmologist
- Otolaryngologist (ENT)
- ✓ Pediatric Home Health Care Treatment

This action is addressed to children with serious health problems and most of them are not able to move. Mobile Medical Unit composed of experienced healthcare professionals do home visits to children and provides:

- Medical and nursing care under the supervision of the attending and chief physicians of Paediatric Hospitals.
- Social and psychology support for children with health issues and their families.
- Creative activities at home for children
- ✓ Social and counselling services to children with health issues:
- Medical & pharmaceutical supplies, diagnostic examinations, therapy sessions
- Attending physicians refer patients to foreign actors and services
- Collaboration with medical, nursing and social services
- Medevac

#### **Support Centers**

##### **1. Attica**

Tel: 2106095844

Address: Stoudiou str. and 2 Gliati str., Marousi

##### **2. Attica**

Tel: 2105781060, 2118003075

Address: Achaias str. and 2 Nafpliou str., Ilion

##### **3. Nea Makri**

Tel: 2294096711

Address: 31<sup>st</sup> km Marathonos Avenue

4. **Thessaloniki**  
Tel: 2310535629  
Address: 4 Emmanouil Chrisolora str.
5. **Pyrgos**  
Tel: 2621024080  
Address: 32 Agiou Charalampous str.
6. **Corfu**  
Tel: 2661080368  
Address: Ethniki Odos Palaiokastritsa – Alykes Potamou
7. **Chalkida**  
Tel: 2221079788  
Address: 41 Favierou str.
8. **Corinth**  
Tel: 2741071211  
Address: 14 Emou str.
9. **Larissa**  
Tel: 2410555422  
Address: 97 Agias str.
10. **Tripoli**  
Tel: 2710234154  
Address: 34 El. Venizelou str.
11. **Chania**  
Tel: 2821092300  
Address: 30 Smirmis str.
12. **Heraklion**  
Tel: 2810245162  
Address: 136 Ethnikis Antistaseos str.
13. **Rethymno**  
Tel: 2831055600  
Address: 59 Stamathioudaki str.
14. **Kavala**  
Tel: 2510232616  
Address: 16 Filellinon str. and Fotila str.
15. **Patras**  
Tel: 2610332499  
Address: 83 Othonos Amalias str.

Services provided:

Material assistance  
Medical care (medical examinations, surgeries etc.)  
Fulfillment of child's other needs (tutoring, etc.)

**The House of the Child**

Tel: 2107717773, 2107485531  
Address: 7 Nilou str., Zografou

Services provided (children victims of abuse or neglect):

Mental health care  
Diagnostic evaluation and therapy

**Day Care Homes**

Tel: 2621095487, Vrohitsa Ilia  
Tel: 2641095473, Kalyvia, Municipality of Agrinio  
Tel: 2221050199, Chalkida

Services provided:

Recreational activities  
Empowerment of the family so that provides a healthy and well-structured living environment, incentives and developmental opportunities to children

**52. THREADS OF HOPE**

NON-GOVERNMENTAL ORGANISATION

**Athens**

Tel: 2105234993  
Address: 14 Deligianni str., Athens  
email: [info@threadsofhopehellas.org](mailto:info@threadsofhopehellas.org)

Services provided (women):

Vocational training courses specialised in sewing and general job skills & offer employment to women – survivors of human trafficking

**53. UNION OF WOMEN ASSOCIATIONS OF HERAKLION PREFECTURE**

**Crete**

Tel: 2810242121  
Hotline SOS [8011116000](tel:8011116000), [6974301011](tel:6974301011) (24/7)  
Address: 56 Meramvellou str., Heraklion  
email: [info@kakopoiisi.gr](mailto:info@kakopoiisi.gr)

Working days & hours: M-F 09:00-17:00

Services provided (women & mothers with children):

Accommodation (6-8 months)  
Social support  
Psychological support  
Legal counselling  
Networking with educational actors for recurrent training  
Job search counselling  
Material assistance

#### 54. ZEYXIS

NON-PROFIT ORGANISATION

##### Athens

Tel: 2103809870, 2103809872

Address: 15 Veranzerou str., Athens

email: [info@zeuxis.org.gr](mailto:info@zeuxis.org.gr)

Working days & hours: M-F 9:00-18:00

Services provided with interpretation (children):

Social support

Psychological support

Greek language courses

Material assistance

#### 55. ADVISORY CENTRES of the General Secretariat for Equality and Human Rights

Athens, Piraeus, Thessaloniki, Patras, Tripoli, Ioannina, Larissa, Lamia, Heraklion, Corfu, Komotini, Kozani, Mytilene, Syros

<http://womensos.gr/sumvouleutika-kentra-ggif/>

**24/7 HELPLINE SOS 15900**

Services Provided:

Women victims of violence or in any vulnerable situation are referred to shelters through Advisory Centres or the SOS Helpline 15900

#### 56. MUNICIPAL CONSULTING CENTRES FOR WOMEN

[http://womensos.gr/symvouleutika\\_kentra\\_ota-2/](http://womensos.gr/symvouleutika_kentra_ota-2/)

Services provided:

Information on gender equality and effective handling of discrimination and violence

Social support

Psychological support

Legal support

Vocational guidance & career counselling

#### 57. MUNICIPAL COMMUNITY CENTRES

<https://opeka.gr/kentra-koinotitas/>

Services provided:

**Information and psychosocial support**

**Collaboration with services and actors**

**Improving quality of life and social integration of beneficiaries**

#### 58. GREEK PUBLIC EMPLOYMENT SERVICE (DYPA)

Tel: **1555** (24/7)

Address: 8 Ethnikis Antistaseos str., Alimos, Athens

<https://www.oaed.gr/idikes-koinonikes-omades?tab=efpathis-koinonikes-omades-kai-anerghia&tab2=&tab3=>

#### 59. HELLENIC POLICE

ANTI-TRAFFICKING DEPARTMENT

##### Athens

T: 210 6476806

email: [dda.anti-trafficking@astynomia.gr](mailto:dda.anti-trafficking@astynomia.gr),

##### Thessaloniki

T: 2310388364, 2310388372

email: [trafficking.thess@hellenicpolice.gr](mailto:trafficking.thess@hellenicpolice.gr)

#### 60. General Secretariat for Vulnerable Persons and Institutional Protection

**National Emergency Response Mechanism (NERM)** for unaccompanied minors, homeless or in precarious living conditions

**HELPLINE:** **0030-2132128888** & **0030-6942773030** (WhatsApp or Viber) 24/7

**Accommodation requests for unaccompanied minors** are submitted to the General Secretariat for Vulnerable Persons and Institutional Protection:

**Tel:** **213** 2128 506

email: [ssuams.stegasi@migration.gov.gr](mailto:ssuams.stegasi@migration.gov.gr)

#### 61. Accommodation requests for children and patients with chronic illnesses

are submitted to:

**REGIONAL SOCIAL WELFARE CENTRES** throughout the country.

## PART C: ACTORS OF THE NRM

### PUBLIC BODIES

#### OFFICE OF THE NATIONAL RAPPOREUR ON TRAFFICKING IN HUMAN BEINGS (MINISTRY OF FOREIGN AFFAIRS)

Tel: 2103683197

Address: 3 Zalakosta str., Athens

email: [nat.rap@mfa.gr](mailto:nat.rap@mfa.gr)

#### NATIONAL CENTER FOR SOCIAL SOLIDARITY

National Referral Mechanism for the Protection of Human Trafficking Victims (NRM)

Tel: 2132039772/ -620

email: [ema.info@ekka.org.gr](mailto:ema.info@ekka.org.gr), [ema.helpdesk@ekka.org.gr](mailto:ema.helpdesk@ekka.org.gr)

#### MINISTRY OF SOCIAL COHESION AND THE FAMILY

1. General Secretariat for Equality and Human Rights

∇ Counselling Centers for women victims of violence

∇ Municipal shelters for women victims of violence and their children

2. Social Welfare Centers of Regions

#### MINISTRY OF LABOUR AND SOCIAL SECURITY

∂ Greek Public Employment Service

#### LABOUR INSPECTORATE – Independent Authority

#### MINISTRY OF THE INTERIOR

First Level of Local Authorities

∂ Community Centers & Social Services of Municipalities

#### MINISTRY OF JUSTICE

∂ Juvenile Probation and Social Assistance Services

#### MINISTRY OF CIVIL PROTECTION

∂ Hellenic Police

Anti-trafficking Department

Tel: 2131520236, 2310388372

email: [dda.anti-trafficking@astynomia.ge](mailto:dda.anti-trafficking@astynomia.ge)

[Trafficking.thess@hellenicpolice.ge](mailto:Trafficking.thess@hellenicpolice.ge)

#### MINISTRY OF MIGRATION AND ASYLUM

∂ Asylum Service

∂ Reception and Identification Service

#### MINISTRY OF HEALTH

∂ Health Authorities (Hospitals, Health Centers, Local Health Units)

∂ National Public Health Organisation

∂ Institute of Child Health

∂ Health Units SA (AMEY A.E.)

∂ Rehabilitation Unit 18 Ano. Attica Psychiatric Hospital

#### MINISTRY OF INFRASTRUCTURE & TRANSPORT

∂ Civil Aviation Authority

### NON-GOVERNMENTAL ORGANISATIONS

#### A21

Tel: 2310535693

Greece Hotline «1109» (24/7)

email: [info.gr@a21.gr](mailto:info.gr@a21.gr)

#### ACTION AID HELLAS

Tel: 2155557345

Address: 93 Petras str., Kolonos

email: [athens@actionaid.org](mailto:athens@actionaid.org)

#### ACTION FOR WOMEN

Tel: 2114128373

email: [info@actionforwomen.ch](mailto:info@actionforwomen.ch),

[athens@actionforwomen.ch](mailto:athens@actionforwomen.ch)

#### AGALIA

Tel: 2108828788

Address: 41 Mavrommateon str., Athens

email: [info@agaliam.org.gr](mailto:info@agaliam.org.gr)

#### APOSTOLI

Tel: 2130117390

Address: 113 Sevastoupoleos str., Athens

#### ARSIS

Tel: 2108611132, 6944230478

Address: 21b Tenedou str., Kypseli

email: [arsis.neonchora@gmail.com](mailto:arsis.neonchora@gmail.com)

[athensedu.arsis@gmail.com](mailto:athensedu.arsis@gmail.com)

#### BABEL

Tel: 2108616280, 2108616266, 2108676483

Address: 72 Ioannou Drosopoulou str., Kypseli

email: [info@syn-eirmos.gr](mailto:info@syn-eirmos.gr)

#### BOAT REFUGEE FOUNDATION (BRF-STICHTING BOOTVLUCHTELING)

Tel: 6980009695

email: [athens-referrals@boatrefugee.com](mailto:athens-referrals@boatrefugee.com)

#### CARITAS HELLAS

Tel: 2130909940

Address: 2<sup>A</sup> Rene Pio str., Neos Kosmos

email: [neoskosmoscenter@caritas.gr](mailto:neoskosmoscenter@caritas.gr)

#### COMMUNITY HOUSE DAMARIS

Tel: 2106547189

email: [socialworker@damaris.gr](mailto:socialworker@damaris.gr),

[program@damaris.gr](mailto:program@damaris.gr)

#### DANISH REFUGEE COUNCIL (DRC GREECE)

Tel: 6945444427

Address: 20-22 Patision str., Athens

email: [grc-drcgreece-info@drc.ngo](mailto:grc-drcgreece-info@drc.ngo)

**DEFENCE FOR CHILDREN INTERNATIONAL - GREECE**

Tel: 2114136664  
email: [nantinatsekeri.dci@gmail.com](mailto:nantinatsekeri.dci@gmail.com),  
[irispappa.dci@gmail.com](mailto:irispappa.dci@gmail.com)

**DIOTIMA - CENTER FOR GENDER RIGHTS AND EQUALITY**

Tel: 2108816405  
Address: 43<sup>A</sup> 3rd Septemvriou str., Athens  
email: [urban.athens.diotima@gmail.com](mailto:urban.athens.diotima@gmail.com),  
[Legal.diotima@gmail.com](mailto:Legal.diotima@gmail.com)

**ELIX**

Tel: 2103810445  
Address: 20-22 Patision str., Athens  
email: [elix@elix.org.gr](mailto:elix@elix.org.gr)  
[judith@elix.org.gr](mailto:judith@elix.org.gr)

**EQUAL RIGHTS BEYOND BORDERS**

Tel: 6972436421, 6955953526  
Address: 69A Emmanouil Benaki str., Athens  
email: [athens@equal-rights.org](mailto:athens@equal-rights.org)

**EUROPEAN LAWYERS IN LESVOS**

Tel: 6946234282  
Address: 47C P. Kountouriotou, Mytilene  
email: [lesvos@europeanlawyersinlesvos.eu](mailto:lesvos@europeanlawyersinlesvos.eu)

**FENIX HUMANITARIAN LEGAL AID**

Tel: 6948172813  
Address: 86 Ioannou Drosopoulou str., Athens  
email: [asterios@fenixaid.org](mailto:asterios@fenixaid.org)

**GENERATION 2.0 FOR RIGHTS, EQUALITY & DIVERSITY**

Tel: 2130884494  
Address: 14 Eleftherias Square str., Athens  
email: [info@g2red.org](mailto:info@g2red.org)

**GREEK ASSOCIATION OF PEOPLE LIVING WITH HIV «POSITIVE VOICE»**

Tel: 2103234492  
Address: 4 Pittaki str., Athens  
email: [empowerment@positivevoice.gr](mailto:empowerment@positivevoice.gr)

**GREEK CHILDREN'S VILLAGE – FILIRO**

Tel: 2310677556  
Address: 11 Keramopoulou str. (Agias Sofias square),  
Thessaloniki  
email: [ellinikopaidikoxorio@gmail.com](mailto:ellinikopaidikoxorio@gmail.com)

**GREEK COUNCIL FOR REFUGEES**

Tel: 2103800990  
Address: 25 Solomou str., Athens  
email: [gcr1@gcr.gr](mailto:gcr1@gcr.gr)

**HELLENIC RED CROSS**

Tel: 2103613574  
Address: 21 3is Septemvriou str., Athens

**HIAS GREECE**

Tel: 2251055488  
Address: 63B Kefallinias str., Athens  
email: [info@hias.org](mailto:info@hias.org)

**HOPE SPOT**

Tel: 2310620785 (24/7)  
Address: 45 Filikis Eterias str., Thessaloniki  
email: [info@hopespot.gr](mailto:info@hopespot.gr)

**HUMAN RIGHTS 360**

Tel: 6985790897  
email: [contact@humanrights360.org](mailto:contact@humanrights360.org)

**ILIAKTIDA**

Tel: 2251045577  
Address: 26 Gymnasiarchou David str., Mytilene  
email: [e.oikonomidou@iliaktida-amea.gr](mailto:e.oikonomidou@iliaktida-amea.gr),  
[k.kalampoki@iliaktida-amea.gr](mailto:k.kalampoki@iliaktida-amea.gr)

**INTERNATIONAL RESCUE COMMITTEE HELLAS (IRC Hellas)**

Tel: 6947134340 (for professionals & beneficiaries)  
email: [melina.astyrakaki@rescue.org](mailto:melina.astyrakaki@rescue.org)

**INTERNATIONAL SOCIAL SERVICE**

Tel: 2103636191, 2103612433  
Address: 24 Derigni str., Athens  
email: [info@iss-greece.gr](mailto:info@iss-greece.gr)

**INTERSOS HELLAS**

Tel: 21067001596  
Address: 12 Sappous str., Athens  
email: [info@intersos.gr](mailto:info@intersos.gr)

**KETHEA (THERAPY CENTER FOR DEPENDENT INDIVIDUALS)**

Tel: 2109241993/-6  
email: [info@kethea.gr](mailto:info@kethea.gr)

**KLIMAKA**

Tel: 2103417162  
Address: 30-32 Evmolpidon str., Kerameikos  
email: [central@klimaka.org.gr](mailto:central@klimaka.org.gr)

**MEDECINS DU MONDE (MDM) – DOCTORS OF THE WORLD**

Tel: 2103213150  
Address: 12 Sappous str., Athens  
email: [info@mdmgreece.gr](mailto:info@mdmgreece.gr)

**MEDECINS SANS FRONTIERES (MSF) – DOCTORS WITHOUT BORDERS**

Tel: 2103839372  
Address: 140 Solonos str., Athens  
email: [msfch-athenssocialworkermanager@geneva.msf.org](mailto:msfch-athenssocialworkermanager@geneva.msf.org)

**«MELISSA» NETWORK OF MIGRANT WOMEN IN GREECE**

Tel: 2108218486  
Address: 18 Ferron Str., Victoria Square, Athens  
email: [melissanetwork.adm@gmail.com](mailto:melissanetwork.adm@gmail.com)

**METADRASI – ACTION FOR MIGRATION AND DEVELOPMENT**

Tel: 2141008700, 2104831611  
Address: 7 25<sup>th</sup> Martiou str., Tavros  
email: [info@metadrasi.org](mailto:info@metadrasi.org)

**NEA ZOI – NEW LIFE ASSOCIATION FOR THE SUPPORT & RESTORATION OF INDIVIDUALS IN PROSTITUTION**

Tel: 2105203852  
email: [contact@neazoi.org](mailto:contact@neazoi.org)

**NETWORK FOR CHILDREN'S RIGHTS**

Tel: 2121214062  
Address: 187 Konstantinoupoleos str., Athens  
email: [diktio@ddp.gr](mailto:diktio@ddp.gr),  
[e.antonatou@ddp.gr](mailto:e.antonatou@ddp.gr)

**ODYSSEA N.P.O.**

Tel: 2108839877, 2104815780  
Address: 17 Nikiforou Mandilara str., Athens  
email: [info@odyssea.com](mailto:info@odyssea.com)

**ONE CHILD – ONE WORLD**

Tel: 2108838512  
Address: 10 Rethimnou str., Athens  
email: [socialservices@paidi-kosmos.gr](mailto:socialservices@paidi-kosmos.gr),  
[info@paidi-kosmos.gr](mailto:info@paidi-kosmos.gr)

**PRAKSIS**

Tel: 2105205200  
Address: 57 Stournari str., Athens  
email: [info@praksis.gr](mailto:info@praksis.gr);  
[m.moudatsou@praksis.gr](mailto:m.moudatsou@praksis.gr)

**REFUGEE LEGAL SUPPORT - GREECE**

Tel: 6940662583  
Address: 14 Alexandras Avenue, Athens  
email: [coordinator@refugeelegalsupport.org](mailto:coordinator@refugeelegalsupport.org)

**REFUGEE SUPPORT IN THE AEGEAN (RSA)**

Tel: 2271103721  
Address: 7 Efstratiou Argenti str., Chios  
email: [info@rsaegean.org](mailto:info@rsaegean.org),

**SALVATION ARMY**

Tel: 6943219486  
Address: 38 Satovriandou str., Omonoia  
email: [info@salvationarmy.gr](mailto:info@salvationarmy.gr)

**SOLIDARITY NOW**

Tel: 2108220883, 2108250986  
Address: 2 Domokou str. and Filadelfias str., Athens  
email: [athens@solidaritynow.org](mailto:athens@solidaritynow.org)

**SOS CHILDREN'S VILLAGES**

Tel: 2108650111  
Address: 23 Megistis str.

**SYNYPARXIS-ECUMENICAL REFUGEE PROGRAMME**

Tel: 2107295926/ -7  
Address: 22 Thiras str., Athens  
email: [ecrpath@gmail.com](mailto:ecrpath@gmail.com)

**THE SMILE OF THE CHILD**

Address: 1 Spirou Loui str., Marousi  
Email: [TraffickingCoord@hamogelo.gr](mailto:TraffickingCoord@hamogelo.gr),  
[Internationaldept@hamogelo.gr](mailto:Internationaldept@hamogelo.gr)

**THREADS OF HOPE**

Tel: 2105234993  
Address: 14 Deligianni str., Athens  
email: [info@threadsofhopehellas.org](mailto:info@threadsofhopehellas.org)

**UNION OF WOMEN ASSOCIATIONS OF HERAKLION PREFECTURE**

Tel: 2810242121  
Hotline SOS 8011116000, 6974301011 24/7  
Address: 56 Meramvellou str., Heraklion  
email: [info@kakopoiisi.gr](mailto:info@kakopoiisi.gr)

**ZEYXIS**

Tel: 2103809870, 2103809872  
Address: 15 Veranzerou str., Athens  
email: [info@zeuxis.org.gr](mailto:info@zeuxis.org.gr)

**INTERNATIONAL ORGANISATIONS**

**INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)**

Tel: 2109919040  
Address: 6 Dodekanisou str., Alimos, Athens  
email: [akaramichali@iom.int](mailto:akaramichali@iom.int),  
[pferentinou@iom.int](mailto:pferentinou@iom.int)

**UNITED NATIONS HIGH COMMISSIONER FOR REFUGEES (UNHCR)**

Tel: 2162007800  
email: [great@unhcr.org](mailto:great@unhcr.org)